InfoQuest Systems, Inc.

We make IT our practice to know your practice

InfoCare

Customizable Practice Management Software

What Can InfoCare Do For You?

Patient Information Management

One-step process for registering a patient!

Unlimited insurances per patient. Previous insurance information is also retained in the system.

Track patient responsibility through insurance record, charges, and payment posting.

Track referring physicians for each patient.

Enter specific patient insurance policy related information in patient record, such as capitation, withholding, co-pay, expiration date, non-covered services, etc.

Add patient notes, appointment notes, claim notes, billing notes, and general ledger notes.

Fully integrated appointment scheduler—InfoCare Appointment Scheduler!

Attach medical notes to each patient record, and track patient prescriptions.

Claims Management and Electronic Billing

We support HIPAA mandated ANSI standard for sending electronic transactions, including electronic claims and electronic remittance.

Direct electronic billing to Medicare, Blue Shield, Medical Assistance in your State. Commercial claims to W*ebMD, ProxyMed, McKesson, THIN*.

Automatic check of all required data *before* preparing the claim; thus, eliminating rejected claims due to missing information!

Track authorizations & pre-certifications.

Post hundreds of EOB payments in seconds with Automatic Posting of Payments using insurance company's electronic remittance!

Re-billing of claims (primary, secondary, etc.).

Archive "zero balance" claims.

Financial Management & Reporting

Patient responsibility is tracked separately, so you always know exactly how much is due to you by a patient for each claim!

Specialty accounts—workman's compensation, motor vehicle, legal, special "non-patient" accounts.

Capitation account management

Insurance/Medicare allowables management & automatic calculation of insurance adjustment based on insurance allowables.

Track withholdings by insurance carrier.

Track super bills with no corresponding charges; thus, eliminating "lost charges".

Track claim status & print Insurance Payment Tracers to trace claim payment status.

Accept patient payments "on account".

Turn delinquent accounts over to collections.

Print patient statements—individual or batch; full ledger, for a specific date of service, or a range.

Real-time reporting of information—no end-of-day or end-of-month "closing".

Accounts receivable, aging, daily, monthly and periodic reports. Aging based on 30/60/90/90+.

Daily reports—Charges & Receipts, Deposits, by patient and/or insurance.

Payment Source Analysis to track where payments are coming from, and what adjustments were made.

Referral Analysis to track referrals and referral sources.

Facility Analysis to track the performance of facilities.

Provider Analysis to track provider performance.

Procedure and Diagnoses Analysis.

Obtain lists of patients by birth day, insurance, procedure, diagnosis, etc.

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http://www.iqsi.com

Office Management

Print super bills (also called routing slips, fee slips, etc.).

Print messages on patient statements.

Create modifier and/or provider specific charges for the same procedure.

Set up reminders & recalls.

Schedule patients using the fully integrated InfoCare Appointment Scheduler!

Clinical Management

Maintain medical notes. Notes can be either entered in directly or dictated.

Document scanning, such as lab reports.

Prescription tracking.

HIPAA Management

Support for HIPAA mandated ANSI standard.

Privacy Contacts component to track persons whom the patient has authorized to disclose PHI.

User security & access controls for more than 30 functions.

System Requirements

Windows 98/NT/2000/XP

Celeron, Pentium, AMD (or compatible) processor

At least 128MB memory

Time Saving Features

Windows multi-tasking. For example, work on one patient's ledger and look up another patient's information (registration, insurance, notes, ledger, etc.) *at the same time*.

Simultaneously post charges or payments while connecting to Medicare, Blue Shield's or a clearinghouse's Web site to check eligibility.

Search for a patient based on code, name, birth date, social security number, using 'search as you type' feature.

Master Codes & Dictionary Files (procedures, diagnoses, etc.) can be entered "on-the-fly" when encountered, rather than requiring you to enter them beforehand.

Automatic translation of insurance specific place and type of service codes. For example, you can always enter 'OV' for an office visit rather than the insurance specific code.

The system displays a patient's primary insurance & co-pay information when entering a charge. You can also enter patient payments directly from the same screen!

Enter patient responsibility for each charge you enter.

CMS-1500s are printed in order of insurance address for easy mailing.

Practice and patient addresses are printed on statements to facilitate use of window envelopes and save the cost of pre-printed stationary.

No separate "coding" or "categorizing" required when generating different types of reports, saving time and producing reports that are more accurate.

Print reports at any time. No end-of-day or end-of-month "closings".

Contact us today to find out how **InfoCare** can be customized for your practice! Visit our web site at **http://www.iqsi.com** or call us at **800-414-9899**.

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